



Alliance Center for Education

Community Resource Assistance Guide

Mecklenburg County, NC



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COMMUNITY RESOURCES

AFFORDABLE HOUSING AND HOUSING ASSISTANCE

Acquisition, Rehabilitation, and Resell Program is a city program where homes are purchased, rehabilitated, and then resold at affordable prices, below market rate, to homeowners in the House Charlotte program and/or those working with our nonprofit partners. Contact 704-705-3999.

Charlotte Family Housing, 300 Hawthorne Lane 3rd Floor Charlotte, NC 28204 * (704) 335-5488 * <https://charlottefamilyhousing.org/> * Empower working families experiencing homelessness to achieve life-long self-sufficiency through shelter, housing, supportive services, and advocacy.

Critical Home Repair Program provides major repairs at deeply discounted rates to keep homeowners safe and warm, and from being displaced from their homes. Contact 704-716-5639.

DreamKey Partners, 4601 Charlotte Park Dr, Charlotte, NC 28217 * (704) 342-0933 * <https://dreamkeypartners.org/> * Approaches the affordable housing crisis holistically—that is, we don't just build affordable housing and call it a day. We remain invested throughout the entire journey, and our touchpoints are deep. We are equipped to develop affordable housing solutions that make sustainable sense for people and neighborhoods. We offer programs designed to educate individuals and families about homeownership and everyday financial planning such as budgeting and understanding a credit report. And we provide counseling services and help with down payment financing for first-time homebuyers. Working with others and being in the community is also a critical part of how we deliver affordable housing solutions.

Fair Housing Protection protects people from discrimination because of race, color, national origin, religion, sex, familial status, or disability when they are renting, buying, or securing financing for any housing. Charlotte-Mecklenburg Community Relations accepts and investigates formal complaints from persons who feel they have been discriminated against and enforces fair housing laws locally. Contact 704-336-5160.

Homeless Assistance/Emergency Housing is a network of nonprofits, governments, and organizations working to end and prevent homelessness. Assistance related to homelessness is provided through a coordinated entry process. Call the Coordinated Entry hotline at 704-284-9665 to begin the process.

House Charlotte Program offers up to \$30,000 for eligible low- and moderate-income homebuyers to purchase a home within the Charlotte city limits. Call 704-705-3999.

Housing Education & Counseling offers classes on financial empowerment, pre-homeownership counseling and foreclosure prevention are available for current and prospective homeowners. Contact Community Link at 800-977-1969.

Housing Rehabilitation Programs provide several housing repair programs for low-income city residents. In addition, the City partners with nonprofit organizations offering home repair programs to the Charlotte community. Improvements may include repairs to meet Minimum Housing Standards, accessibility modifications, and energy efficient retrofits. Contact 704-336-3311.

Landlord-Tenant Mediation offers opportunities for tenants and landlords to eliminate communication barriers and work together to solve problems involving damaged property, security deposits, living conditions, financial assistance for repairs, or miscellaneous conflicts stemming from the landlord-tenant relationship. Contact 704-336-5160.

Lead Hazard Control works to mitigate lead paint hazards for families living in homes and rental properties built before 1978. Contact 704-336-3311. Income- Restricted Landlords Neighborhood Groups Nonprofits Renters 3

Property Tax Relief Programs offers several programs to provide grants or tax exclusions for qualified applicants including seniors, disabled veterans, persons meeting income thresholds, historic structures and certain land uses. Programs include Elderly, Disabled or Veteran Homestead Exemption, Circuit Breaker, and the HOMES Program. For eligibility requirements and information, contact 704-336-7600.

Rental Assistance partners with various agencies provide temporary rental assistance for families working to become self-sufficient. Call United Way NC 2-1-1 for available programs.

Weatherization Assistance Program provides free weatherization and energy efficiency programs to reduce energy costs by making homes more energy efficient. Contact 828-438-6225.

In Livian (Formerly Charlotte Housing Authority), 400 East Blvd, Charlotte, NC 28203 * (704) 336-5183 * <https://www.inlivian.com> * We at INLIVIAN are proactively redefining our role in the Charlotte community and aspire to be the preferred provider of housing that is affordable for our growing population. By partnering with quality service providers for supportive services and becoming stronger financially, our hope is to become a collaborative leader who can present effective, affordable solutions to housing issues in Charlotte.

CHILDCARE, YOUTH, AND FAMILY PROGRAMS

Alliance Center for Education, 700 Parkwood Ave. Ste. 243, Charlotte, NC 28203 * 704-375-1417 * Fax 704-313-1687 * www.ac4ed.org * Through partnership with families, AC4Ed strives to give children the best possible start in school and life. By removing as many barriers as possible that may stand in the way, we aim to strengthen families and break the cycle of poverty through education. Provides educational opportunities for low-income children and families to improve the quality of their lives.

Charlotte Mecklenburg Library provides access to resources and services including workshops and classes, digital resources, book club kits, resume and job search assistance, history and genealogy resources, guidance on applying for food and financial assistance, online tutoring sessions, grant seeking and other resources for nonprofits, meeting space, and much more. Contact 704-461-0100.

Charlotte Mecklenburg Youth Council helps local teens take an active and ongoing role in learning how to solve challenges impacting Charlotte and Mecklenburg County. Contact 704-343-6999.

Charlotte Mecklenburg Police Youth Engagement Division - offers a continuum of services for youth and young adults who are at risk of or involved in delinquent or criminal activity. These opportunities are designed to increase program opportunities for youth and reduce the number of youth referred to the criminal justice system. Activities include summer camps, programs to help students to graduate high school with a plan, gang prevention programming for middle schoolers, employment opportunities, and much more. Contact 704-589-7709.

Child Care Resources, Inc., 200-B Regency Executive Park Dr. Ste. 240, Charlotte NC 28217 * 704-376-6697 * Fax: 704-376-7865 * www.childcareresourcesinc.org * Provides referrals and information on childcare in Mecklenburg County. Service assists parents in finding early childcare and school-age childcare. Maintains a database listing of licensed centers and registered day care homes in Mecklenburg County. Provides financial assistance to assist parents with the cost of childcare. * Childcare line – 704-348-2181 * *SPANISH speaking interpreters and bilingual staff available.*

Community Relations Peer Mediation offers both the Peer Club Program and Peer Mediation Program. These programs offer young people the platform to learn and express themselves in safe and open conversational-style sessions. Both programs provide youth with conflict resolution skills to navigate challenging situations and focus on building

their communication skills, leadership skills and overall civic engagement. Contact 704-336-2903.

Digital Navigators help community members navigate to and through signing up for affordable home broadband internet service, purchasing affordable technology, basic device and connectivity issues, and learning new digital skills. Residents should call 311 to get connected.

Job and Career Readiness Training provides local high school students with essential skills training and a certification that prepares and strengthens them for the workforce. Contact 704-336-3380.

Mayors Youth Employment Program (MYEP) partners with local employers to provide paid work experiences to help high-school aged teens to develop career goals, stay in school, achieve academically, and develop social skills needed to succeed in work and life. Contact 704-336-3380.

NC Division of Child Development and Early Education, 820 S Boylan Ave, Raleigh, NC 27603 * 800-859-0829 or 919-814-6300 * www.tlccharlotte.org * Provides information on complaints, investigations, inspections and other issues related to childcare centers that you may be interested in having your child attend. Information can be mailed to you free of charge. * *SPANISH speaking interpreters and bilingual staff available.*

CHILD SUPPORT

Child Support Enforcement, 5800 Executive Center Dr., Suite 200, Charlotte NC 28212 * 704-432-9300 * <http://charmeck.org/mecklenburg/county/CSE> * Promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, as well as enforcing support payments. * *SPANISH speaking interpreters and bilingual staff available.*

CLOTHING

Chappell Memorial Baptist Church, 110 Bradford Drive, Charlotte, NC * 704-394-5615
* Clothing closet and food pantry open to all on the 1st and 3rd Saturday of each month.

Community Service Center Berean Seventh Day Adventist Church, 1801 Double Oaks Road, Charlotte, NC 28208 * 704-377-6313 * www.charlottebereansda.org * Clothing closet, food pantry, some help with medication and some help with bills. Full meal provided Saturdays, 1:30 pm – 3:30 pm.

Dress for Success Charlotte, 500 Clanton Road Suite A, Charlotte, NC 28217 * 704-

252-7706 * www.dressforcussess.org * Promote economic independence of disadvantaged women by providing professional attire and career development tools to help women thrive in work and in life. Applicants must be referred by a partnering Agency (i.e. Urban League, Dept. of Commerce, Jacob's Ladder).

Great Things, 1914 Beatties Ford Road, Charlotte NC, 28216 * 704-394-9292 * www.shopgreatthings.org * A resale boutique which sells clothing, jewelry, handbags, home accessories and a small amount of furniture. Clients referred through a Job Training Program will receive a voucher for clothing. Residents from My Sister's House receive free clothing.

Lydia's Loft, 203 N. Old Statesville Road, Huntersville NC 28078 * 704-948-7797 * <https://www.fbc-h.org/lydias-loft/> * Provides clothing only to residents of Davidson, Cornelius or Huntersville. A referral is required to receive clothing.

Hours:

Tuesdays and Thursdays 9:00 am – 4:00 pm

Wednesdays 4:00 pm – 7:00 pm

Saturdays 9:00 am – 12:00 pm

Mecklenburg County Crisis Assistance (FREE STORE), 500-A Spratt Street, Charlotte NC 28206 * 704-371-3000 ext. 11 * Provides clothing, shoes, books, and household items to people in need. Crisis Assistance has a Furniture Bank.

Suit Up Charlotte, 2801 Crisman St., #103, Charlotte, NC 28208 * 980-859-4154 * info@suitupcharlotte.org * www.suitupcharlotte.org * Provides interview attire for men in transition (former offenders, veterans, unemployed also provide workshops in life skills and job-related workshops. Contact less suiting. **Clients must be referred by a partnering agency.**

COMMUNITY BUILDING

Charlotte Community Toolbank is a nonprofit tool lending program provides neighborhood and non-profit organizations with year-round access to an inventory of power and hand tools and special event supplies tools for use in volunteer projects, facility and grounds maintenance, community meetings, festivals, and more. Contact 704-469 5800.

CharMeck311 serves as the customer contact center, providing information and services for customers in Charlotte and Mecklenburg County. In addition to reporting code violations, storm water problems and other issues, customers can schedule bulky item pickups, make park shelter reservations, get directory assistance to City and County offices, learn the schedules for City and County government meetings, and more. Call 311 for more information.

Civic Leadership Academy is a free course designed for residents who are ready to take the next step in community leadership. Participants will grow in their leadership, analyze issues using data, connect with decision makers and other Charlotte leaders, and make a difference in their communities. Contact 704-336-3380.

Community Engagement Staff Liaisons can provide assistance with organizing and advocacy, problem solving, and connections to City Departments and resources to support your neighborhood's success. Meet your liaison by contacting 704-336-3380.

Conflict Resolution Training offers free conflict resolution training for youth, adults, groups and organizations through Charlotte-Mecklenburg Community Relations. Participants will learn the five conflict resolution styles, benefits of active listening, and tools to de-escalate difficult situations. Contact 704-335 0450.

Development Near Me is an application that provides a valuable tool to residents who are looking for information on what types of development are being completed near them. This interactive web map viewer includes information on residential and non-residential development, mixed-use and other projects requiring permitting, grading permits, rezonings, and Capital Improvement Projects (CIP).

Need A Speaker Program provides City of Charlotte or Mecklenburg County experts to talk on various neighborhood topics, including community safety, environment, transportation, zoning, and more. Contact 704 336-3380 or email NeedASpeaker@charlottenc.gov.

Neighborhood Board Retreat is a twice-annual event that offers neighborhood and merchant groups the opportunity to work with a trained facilitator to identify and prioritize goals and create community action plans. Contact 704-336-3380.

Neighborhood Leadership and Community Training offers workshops that are available for residents and neighborhood leaders to strengthen leadership capacity, learn technical skills, and enhance neighborhood quality of life. Live and on-demand opportunities can be found by contacting 704 336-3380.

Neighborhood Matching Grants offers eligible neighborhood-based organizations an opportunity to receive up to \$25,000 for different projects – including art, safety, signage, gardens, festivals, and more – to incentivize relationship and capacity building within the community. Contact 704-336-3380.

Neighborhood Organization Contact List (NOCL) allows neighbors & others to register and receive important information, including grant opportunities, rezoning notification, trainings, and special event information that may impact or benefit neighborhoods. Neighborhoods may designate a primary contact on NOCL for neighborhood leadership identification. To register contact 704-336-3380.

Planning Academy is a five-week course that covers community planning, transportation, zoning, and the development process, historic preservation and urban design. The goal of the program is to equip residents with a better understanding of community planning so they can effectively engage in planning efforts both in their neighborhood and the city. Contact 704-336-2205 or email PDDinfo@charlottenc.gov

Quality of Life Explorer is an online tool helps users explore neighborhoods throughout Mecklenburg County to review data including housing, education, economics, demographics, environment, health, transportation, safety, and more. For more information call 704-336-3380.

COUNSELING SERVICES

Harmony Health, 3124 Milton Rd #308, Charlotte, NC 28215 * (704) 469-1243 * <https://www.harmonyhealthpllc.com/> * Harmony Health's Philosophy and Treatment Model is a Trauma Focused, Healing Centered and African Centered Psychology Approach to Healing.

Patterson Mental Health Counseling, 2012 Highway 160 W. STE 13. Fort Mill, SC 29708 * (803) 305-0937 * <https://pattersoncounselingservices.com/> * Offers Individual Therapy, Eye Movement Desensitization and Reprocessing (EMDR) Certification, TeleMental Health, Child Parent Psychotherapy, and Consultation.

CREDIT

Alliance Credit Counseling, 8000 Corporate Ctr. Drive, Charlotte, NC 28226 * 704-341-1010 / 1-888-995-7856 * www.knowdebt.org * Non-profit counseling service that provides information, counseling and support programs to help clients reduce and control their debt. Bankruptcy counseling offered.

Hours:

Monday – Thursday 8:00 am – 9:00 pm

Friday 8:00 am – 8:00 pm

Saturday 9:00 am – 6:00 pm

Consumer Credit Counseling Services, 1-800-769-3571 * www.consumercredit.com * A non-profit counseling service that provides credit and bankruptcy counseling, debt management and financial education.

Financial Stability Services Ada Jenkins Center, 212 Gamble St., Davidson, NC 28036 * 704-896-0471 * Career Counseling, job readiness, job placement, life skills and job skills training, money management, credit counseling for residents of Davidson, Cornelius or Huntersville Only.

Hours:

Monday – Thursday 9:00 am – 11:30 pm

Friday 9:00 am – 8:00 pm

Saturday 10:00 am – 6:00 pm

The Hope Hotline * 1-888-995-4673 * www.makinghomeaffordabel.gov * Program of the Department of Treasury and HUD that help homeowners avoid foreclosure.

DENTAL SERVICES

Agape Dental Ministry, 7839 Idlewild Road, Charlotte, NC 28212 * (704) 778-1204 * <http://www.agapedentalministry.org> * Partnership with New Hope Baptist Church, Agape provides free dental care to underprivileged residents of the Charlotte area. Please bring a Photo ID, proof of income (most recent IRS tax return or the last 3 months of pay stubs or unemployment income). Call for an intake appointment. *No walk-ins.*
Hours: Mon – Tues 9:00 a.m. – 4:00 p.m.

Atrium Dental Clinic, 1000 Blythe Blvd., Charlotte, NC 28203 * (704) 512-5555 / (888) 671-7437 * <https://atriumhealth.org/medical-services/childrenservices> * Provides a sliding scale program based on patient household income. Patients from ages 0 and up. Must be a Mecklenburg County Resident. Sliding fee program. Co-pays will vary according to income. *Appointments are usually scheduled one month in advance.* **Hours:** 8:00 a.m. – 4:30 p.m.

Central Piedmont Community College, 1335 Elizabeth Ave., Charlotte, NC 28204 * (704) 330-6704 * <https://www.cpcc.edu/programs/dental-hygiene> * Located at Central Piedmont Community College. Teeth are cared for by student dental hygienists under the supervision of an instructor. Provides x-rays, sealants, fluoride treatments, and deep scale cleaning only. Accepts adults and children 6 yrs and up. *Accepts insurance – fee is \$35 cash for any type of service. Screenings on Mon, Wed, Fri from 8:30 – 10:00 a.m. and 12:30 – 2:00 p.m. Walk-ins accepted.*

Charlotte Emergency Dental Clinic, 4010 Park Road, Charlotte, NC 28209 * (704) 525-3939 * <https://www.charlotteemergencydental.com> * Clinics provide emergency dental care. Accepts uninsured and insured patients. Appointments aren't necessary but are available for your convenience. \$70 flat fee for initial exam and x-rays, patient must pay other costs at time of service.

First Baptist Church, 14813 N. Old Statesville Road, Huntersville, NC 28078 * (704) 875-6581 * <https://www.adajenkins.org/programs-services/health-services> * Partners with the Ada Jenkins Center Dental truck. Free Dental clinic on 2nd and 4th Wednesdays of each month from 6:00 p.m. – 8:30 p.m. Provides General dentistry services to residents of Cornelius, Davidson, Huntersville and/or Mooresville. *Bring Photo ID and utility bill to verify residence.*

Mecklenburg County Dental, 1801 Rozzelles Ferry Rd., Charlotte, NC * (980) 314-9600 * Dental@MeckNC.gov * <https://health.mecknc.gov/clinical-services/meckdental> * Create smiles by promoting proper brushing and flossing and comprehensive dental treatment for uninsured and underinsured children ages 1-17.

Smart Starters Pediatric Dentistry – Freedom Drive, 3053 Freedom Dr., Ste. B, Charlotte, NC 28208 * 704-393-3911 * aomfreedom@smilestartersdental.com * <https://smilestarterdental.com/> * Provides general dental services to thousands of underserved children and young adults throughout North Carolina. Good dental health is an important ingredient of overall health. Preventative care is the focus of Smile Starters and with regular dental check-ups, we can diagnose dental problems early.

Smile Starters Pediatric Dentistry – North Tryon, 4901 N Tryon St Ste A Charlotte, NC 28213 * (704) 921-0204 * aomtryon@smilestartersdental.com * <https://smilestarterdental.com/> * Provides general dental services to thousands of underserved children and young adults throughout North Carolina. Good dental health is an important ingredient of overall health. Preventative care is the focus of Smile Starters and with regular dental check-ups, we can diagnose dental problems early.

DOMESTIC VIOLENCE SERVICES

Community Support Services (Domestic Violence Counseling), 3205 Freedom Dr., Charlotte NC 28208 * (704) 432-7233 * <https://www.mecknc.gov> * Provides professional attire for job interviews. Assist with job placements and provide resume and tuition assistance. * **Hours:** Mon – Fri 8:30 am – 4:00 pm

Safe Alliance, 601 E. Fifth Street, Suite 400, Charlotte NC 28202 * 704-332-9034 / Fax: 704-373-1604 * www.safealliance.org * Provides counseling for victims and family members of domestic violence, sexual assault, child abuse or other traumatic events. Provides victim assistance court services, rape crisis/child abuse prevention. * **Hours:** Monday – Thursday 8:00 am – 8:00 pm * *24 Hour Crisis Lines * Hope Line (Domestic violence and rape crisis) 980-771-4673.*

ECONOMIC OPPORTUNITIES

AMP UP Charlotte is a seven-month program that takes businesses to the next level by helping business owners create a customized, three-year strategic growth plan. It helps small business owners increase their revenues, create jobs, and prepares them for growth and expansion through business development services, mentoring, targeted training, and

access to large corporations for contract and procurement opportunities. Contact 704-605-6912 or visit the website at <https://www.charlottenc.gov/CS-Prep/City-News/Applications-Open-for-AMP-Up-Charlotte-Program-Cohort-10>.

Business Matching Grants are small businesses, property owners and developers located in the City of Charlotte's Business Corridor Revitalization Geography can apply for Business Matching Grants, which assist owners with the cost of improving their properties.

Charlotte Business Inclusion (CBI) assists certified Minority, Women and Small Business Enterprises (SBEs) with growing, enhancing, and developing their business. CBI offers development programs that support small businesses in organizational training, strategic development, and networking opportunities. For more information please email charlottebusinessinclusion@charlottenc.gov or call 704.336.4137.

Charlottedo.com is Charlotte Economic Development and is a one-stop shop website that helps foster business success in Charlotte, from helping entrepreneurs get started to relocating multinational corporations. Visit charlottedo.com for more information.

HIRE Charlotte is an accessible, streamlined process that helps job seekers with career opportunities and training, and works to develop a highly skilled and sustainable talent pipeline for Charlotte's employers. Employers will post job opportunities on the community website. The site also shares training opportunities, seminars, recruitment events, etc. Job seekers will be able to find available positions and resources that will assist them in moving upward in their career journeys. Job seekers have access to resources, and employers have access to talent.

Financial Navigators provide financial guidance that connect residents with available services including prioritizing living expenses, maximizing income, managing credit card debt, avoiding predatory scams, budgeting for future loss of income, and more. Call 311.

Renewable Energy and Efficiency Workforce (RENEW) Training Program provides paid training in the HVAC and electrical trades. These 13-week classes will teach basic skills for the industry and work to place graduates in successful full-time employment opportunities. Contact 704-432-1397.

EDUCATIONAL RESOURCES

Central Piedmont Community College, 1201 Elizabeth Avenue, Charlotte, NC 28235 * 704-330-2722 * www.cpcc.edu * Community College offers a variety of educational programs and services. Programs: Adult Basic Skills, Adult HS, Career Services, ESL-

English as a Second language, GED.

Charlotte Area Fund, 901 N. Tryon Street, Charlotte, NC 28206 * 704-372-3010 / Fax 704-344-1655 * www.charlotteareafund.org * Educational and employment training including GED instructions, Job readiness, computer classes.

Charlotte Mecklenburg Public Library, 704-416-0100 * www.cmlibrary.org * Information and Internet Access – Provides information and referral resources regarding employment. Provides FREE Classes in Microsoft Word, Excel and PowerPoint as well as a variety of classes geared to assist the unemployed. * ESL language Learner Resources (Virtual Program) * Job Help Centers: Sugar Creek 704-416-7000 & Founders Hall 704-416-0300 * Materials / book drop offs.

Charlotte Works, 8601 McAlpine Park Dr., Ste.110, Charlotte NC 28211 * 980-201-3256 * www.charlotteworks.com * Provides job search workshops and job search assistance as well as information on funding for employment training programs.

- **Training Grant**– The Workforce Investment Act (WIA) is a federally funded program designed to assist individuals in entering the workforce by providing job training.
- **WIA/Adult Program** – to qualify must be an individual who is 22 years of age or older who is unemployed or underemployed and meets disadvantaged income guidelines.
- **WIA/Dislocated Worker** – to qualify individual must be an adult who is unemployed as the result of a closure or substantial lay off AND who has been deemed eligible for receiving unemployment benefits.
- **WIA Title II Youth Training Assessment and Enrollment** – A year -round, on the job training program for in school and out of school youth, ages 14- 21.

Fill My Cup! Adult Literacy & GED Preparation Services, PO Box 25011, Charlotte, NC 28209 * 704-705-9797 * www.fillmycupliteracy.org * Fill My Cup! is a community-based non-profit organization helping individuals reach their full potential by offering adult literacy, basic adult education, and life skills to the inner-city communities of Charlotte. Virtual services only. * A one-time donation is requested to cover registration and testing fees, but applicants are not turned away if unable to provide donation.

Latin American Coalition, 4938 Central Ave., Suite 101, Charlotte, NC 28205 * 704-531-3848 / Fax 704-531-3850 * www.latinamericancoalition.org * Works to empower the Charlotte region's Latino immigrant community to successfully integrate into their new home through victim assistance, integration support, education and our

Immigration Law Clinic. * Offers English as a Second Language (ESL), computer literacy, workforce development, small business development, financial literacy and labor right's classes and workshops. * ***Spanish speaking interpreters and bilingual staff available.***

Urban League of Central Carolinas, 740 West Fifth Street, Charlotte, NC 28202 * 704-373-2256 * www.urbanleaguecc.org * Provides a variety of FREE job training and educational programs to assist the unemployed or underemployed find gainful employment. Classes include:

- **HVAC training**
- **Medical Coding**
- **Technology & Business Empowerment Skills Training)**
- **GED Program**

EDUCATION – SCHOOLS (Charter)

American Leadership Academy Charlotte, * 8000 Robinson Church Rd, Charlotte, NC 28215 * (704) 595-3012 * <https://www.alaschools.org/nc/charlotte-k-7>.

Aristotle Preparatory Academy, 8101 Fallsdale Dr, Charlotte, NC 28214 * (980) 237-0371 * <https://aristotle.cfacademy.school>.

Bonnie Cone Classical Academy, 10700 Asbury Chapel Rd, Huntersville, NC 28078 * (704) 948-4439 * <https://www.bonniecone.org/classical>.

Bradford Preparatory School, 2502 State Rd 2469, Charlotte, NC 28262 * (704) 549-0080 * <https://www.bradfordprep.org>.

Charles H. Parker Academic Center, 1546 Walton Rd, Charlotte, NC 28208 * (980) 343-5533 * <https://www.cmsk12.org/parkerES>.

Charlotte Lab School, 2045 Suttle Ave, Charlotte, NC 28208 * (704) 464-3830 * admissions@charlottelabschool.org * <https://www.charlottelabschool.org>.

Community School of Davidson - High School Campus, 404 Armour St, Davidson, NC 28036 * (704) 897-8061 * cssmith@csdspartans.org * <https://www.csdspartans.org/>.

Corvian Community School, 4041 Johnston Oehler Rd. Charlotte, NC 28269 * (704) 717-7550 * <https://www.corvian.org>.

East Voyager Academy of Charlotte, 7429 Tuckaseegee Rd, Charlotte, NC 28214 * (704) 412-6988 * rmathews@eastvoyager.org * <https://www.eastvoyager.org/>.

Jackson Day School, 1209 Little Rock Rd, Charlotte, NC 28214 * (704) 391-5516 * <https://www.jacksonday.org>.

KIPP Academy Charlotte, 931 Wilann Dr, Charlotte, NC 28215 * (704) 537-2044 * info@kippnc.org * <https://kippnc.org>.

KIPP North Carolina, 5431 Hickory Grove Rd, Charlotte, NC 28215 * (704) 209-9944 * info@kippnc.org * <https://kippnc.org>.

Mallard Creek STEM Academy, 9142 Browne Rd, Charlotte, NC 28269 * (980) 288-4811 * <https://www.mcstemacademy.org>.

Movement School

- **Eastland**, 5249 Central Ave, Charlotte, NC 28212 * (704) 532-0640 * <http://www.movementschools.org>.
- **Freedom**, 2701 Freedom Dr, Charlotte, NC 28208 * (704) 585-1356 * <http://www.movementschools.org>.
- **Northwest**, 8015 Bellhaven Blvd, Charlotte, NC 28216 * (980) 431-5330 * <https://www.movementschools.org>.
- **Southwest** - 150 Osprey Point Dr, Charlotte, NC 28217 * (704) 420-7980 * <https://www.movementschools.org>.

Niner University Central, 2414 Lester St, Charlotte, NC 28208 * 980-343-0733 * ninercentral@charlotte.edu * <https://nue.charlotte.edu>.

Pioneer Springs Community School, 9232 Bob Beatty Rd, Charlotte, NC 28269 * (704) 494-0777 * <https://www.pioneersprings.org>.

Queen City Stem School, 8701 Mallard Creek Road, Charlotte, NC, 28262 * (980) 299-6633 * info@queencitystem.org * <https://www.queencitystem.org>.

Socrates Academy, 3909 Weddington Rd, Matthews, NC 28105 * (704) 321-1711 * socrates@socratesacademy.us * <https://www.socratesacademy.us>.

Southwest Charlotte STEM Academy, 5203 Shopton Road, Charlotte, NC 28278 * (980) 505-8344 * enrollment@scstemacademy.org * <https://scstemacademy.org>.

Steele Creek Preparatory Academy, 2200 Shopton Rd, Charlotte, NC 28217 * (980) 243-5580 * Joal.duffin@steelecreekprep.org * <https://www.steelecreekprep.org>.

Sugar Creek Charter School, 4101 N Tryon St, Charlotte, NC 28206 * (704) 509-5470 * info@thesugarcreek.org * <http://www.thesugarcreek.org>.

Telra Institute, 4150 McKee Rd, Charlotte, NC 28270 * (704) 727-2530 * frontdesk@telra.org * <https://www.telra.org>.

United Community Charter School, 1406 Suther Rd, Charlotte, NC 28213 * (980) 819-0555 * Office@UCSnc.org * <https://www.ucsnc.org/>.

Unity Classical Charter School, 14613 Steele Creek Rd, Charlotte, NC 28273 * (704) 504-8460 * info@unityclassical.org * <https://www.unityclassical.org>.

VERITAS Community School, 2600 Grimes St, Charlotte, NC 28206 * (980) 677-0101 * <https://veritascommunityschool.org>.

West Lake Preparatory Academy, 1691 Forney Creek Pkwy, Denver, NC 28037 * (704) 966-2202 * <https://www.wlakeprep.org/>.

EMERGENT NEEDS

Baby Bundles, 8349 Arrowridge Blvd, Charlotte, NC 28273 * (704) 923-1415 * <https://www.babybundlesnc.org> * Janefreeman@babybundles.org * Serve the expectant mothers in our community who live at or below the poverty line. We are grateful to be able to collaborate with these agencies and together, impact the lives of those in our community who need our help.

Bed for Kids, 4200 Revolution Park Drive. Charlotte, NC 28217 * (980) 422-1192 * info@bedsforkids.org * <https://bedsforkids.org> * Beds for Kids is a Charlotte, NC, based furniture bank. Dedicated to serving with dignity and powerfully supplementing a family's resources as they rise out of poverty and into self-sufficiency.

Charlotte Area Fund, Inc., 901 N Tryon St, Charlotte, NC 28206 * (704) 372-3010 * <https://www.charlotteareafund.org/> * Charlotte Area Fund is ending poverty by investing in individuals and communities. We offer resources that remove barriers, inspire possibilities and build pathways to self-sufficiency.

Charlotte Speech and Hearing, 817 E Morehead St #100, Charlotte, NC 28202 * (704) 523-8027 * <https://charlottespeechhearing.com/> * Charlotte Speech and Hearing Center is a unique organization that provides high quality services to everyone. Additionally, by choosing our organization as your speech and/or hearing healthcare provider, you are supporting our community initiatives.

Crisis Assistance Ministry, 500-A Spratt St, Charlotte, NC 28206 * (704) 371-3001 * <https://crisisassistance.org/> * Crisis Assistance Ministry has been here to meet families' most basic needs, addressing challenges brought by the community's explosive growth and economic transition.

Good Fellows Club, 700 Parkwood Ave, Charlotte, NC 28205 * (704) 333-5040 * <https://www.goodfellowsclub.org/> * The Good Fellows Club has over 1,800 members in the greater Charlotte area who seek opportunities to help working families facing difficult times in our community. Good Fellows utilizes 100% of donations to provide emergency assistance to families in need throughout the year.

Good Friends of Charlotte, 1307 W Morehead St #207, Charlotte, NC 28208 * (704) 523-1222 * <https://www.goodfriendscharlotte.org/> * Good Friends Charlotte is a women's organization supporting individuals and families with financial resources to improve lives and inspire hope.

International House, 1611 E 7th St, Charlotte, NC 28204 * (704) 333-8099 * <https://www.ihclt.org/> * International House is a nonprofit organization that empowers immigrants and international culture to thrive in Charlotte.

Into Languages Global, (704) 408-3132 * <https://intolanguagesglobal.com/> * office@intolanguagesglobal.com.

Goodwill Industries

- **Wendover** - 921 N Wendover Rd. Charlotte, NC 28211 * (980) 938-2890
- **Sardis Road** - 1909 Sardis Rd N. Charlotte, NC 28270 * (704) 841-8600
- **South Blvd.** - 6607 South Blvd. Charlotte, NC 28217 * (704) 552-2878
- **Pineville** - 10124 Johnston Road. Charlotte, NC 28210 * (704) 341-0165
- **Weddington** - 2515 Plantation Center Dr. Matthews, NC 28105 * (704) 814-7477
- **Albemarle Road** - 9305 Albemarle Rd. Charlotte, NC 28227 * (704) 567-9474
- **Ballantyne East** - 8622 Camfield Street. Charlotte, NC 28277 * 704-702-2659
- **Idlewild** - 15090 Idlewild Road. Matthews, NC 28104 * 980-480-1300
- **Southern Piedmont** - 5301 Wilkinson Boulevard. Charlotte, NC 28208 (704) 372-3434
- **University Pointe** - 5808 University Pointe Blvd. Charlotte, NC 28262 (980) 636-1233

Latin American Coalition, 4938 Central Ave # 1, Charlotte, NC 28205 * (704) 531-3848 * <https://latinamericancoalition.org/> * Immigrant welcome center, Economic & workforce center, Youth education & opportunity center, Immigration legal center.

Mecklenburg County Department of Social Services

- **DSS Main Office**, 301 Billingsley Road, Charlotte, NC 28211
- **West Charlotte** Resource Center, 3205 Freedom Drive, Charlotte, NC 28208 (704) 336-3000 * <https://www.ncdhhs.gov/divisions/social-services/mecklenburg-county-department-social-services>

The Salvation Army of Greater Charlotte - Locations

- **Charlotte Area Command**, 4015 Stuart Andrew Blvd, Charlotte, North Carolina 28217 * (704) 716-2769 * www.salvationarmy.org
- **Charlotte Belmont Corps**, 901 Belmont Ave, Charlotte, North Carolina 28205 * (704) 295-1605
- **Charlotte NC Center of Hope**, 534 Spratt St, Charlotte, North Carolina 28206 * (704) 348-2560

- **Charlotte Temple Corps**, 940 Marsh Rd, Charlotte, North Carolina 28209 * (704) (704) 523-0394

The Salvation Army Boys & Girls Clubs – Locations

- **Starmount**, 1600 Brookdale Ave, Charlotte, North Carolina 28210 * (704) 295-0207
- **Belmont Avenue**, 901 Belmont Ave, Charlotte, North Carolina 28205 * (704) 333-2849
- **Marsh Road**, 940 Marsh Rd, Charlotte, North Carolina 28209 * (704) 714-4738
- **Marshville**, 515 N Elm St, Marshville, North Carolina 28103 * (704)716-2769
- **Milton Road**, 2901 Milton Rd, Charlotte, North Carolina 28215 * (704)714-4738
- **Monroe County**, 830 MLK Blvd S, Charlotte, North Carolina 33333 * (704)716-2769
- **Charlotte Adult Rehab Center**, 1023 Central Ave., Charlotte, North Carolina 28204 * (704) 332-1171
- **Family Store & Donation Center**, 1011 Central Avenue, Charlotte, North Carolina 28204 * (704) 348-2838

Urban League of Central Carolinas, 740 W 5th St, Charlotte, NC 28202 * (704) 373-2256 * <https://www.urbanleaguecc.org/> * The Urban League of Central Carolinas is a multi-service, non-profit agency with a mission to empower the community to reach financial stability and social justice.

EMPLOYMENT SERVICES

Center for Employment Services/ Grace Mar services, 615 East Sixth Street Ste. 116, Charlotte, NC 28202 * <https://www.gracemar.org> * Connect individuals looking for work to employers looking for candidates. Also provides job seeking skill workshops and financial Services (understanding your credit and how to buy a house).

Financial Stability Services Ada Jenkins Center, 212 Gamble St, Davidson, NC 28036 * (704) 896-0471 * <https://www.adajenkins.org> * Career Counseling, Job readiness, job placement, life skills, and job skills training, money management, credit counseling for North Charlotte and Iredell County residents ONLY.

Goodwill Industries Career Development Center, 5301 Wilkinson Blvd., Charlotte, NC 28208 * 704-372-3434 * www.goodwillsp.org * Goodwill offers both training programs and personalized services to aid in your job search. Job Services include resume-writing assistance, skills assessment, career counseling, access to computers and high-speed internet, help with interviewing skills and placement services.

Job Corps, 212 Gamble Street, Davidson, NC 28036 * 800-733-5627 * www.jobcorps.org * Job Corps is a no-cost education and vocational training program administered by the U.S. Department of Labor that helps young people ages 16 through

24 improve the quality of their lives through vocational and academic training in more than 100 careers.

N C Works Career Center- Charlotte, 8601 McAlpine Park Dr, Charlotte, NC 28211 * (704) 566-2870 * <https://www.ncworks.gov> * Set of employment tools for job seekers in North Carolina. Search for jobs, create résumés, find education and training.

Work First Family Assistance, 301 Billingsley Road, Charlotte, NC 28211 * (704) 336-3000 * <https://dcr.mecknc.gov/employment/work-first-family-assistance> * North Carolina's Temporary Assistance for Needy Families (TANF) program, called Work First (WF), is based on the premise that parents have a responsibility to support themselves and their children.

ENVIRONMENT & SUSTANABILITY

Green Crown Program is a voluntary and free program recognizes those in the restaurant industry that actively minimize waste and maximize sustainability. Establishments earn points for one, two, or three crowns by practicing environmentally sustainable business efforts. Contact 311 or 704-336-7600.

Keep Charlotte Beautiful provides safety vests, litter pickers, and trash & recycle bags for cleanup events citywide. Individuals and groups may also adopt streets for free. A minimum of one mile cleaned at least three times per year is required. An annual beautification grant is offered. Contact (704) 336-3380.

Power Down the Crown is a voluntary building energy performance benchmarking program encourages building owners reduce their energy use and help Charlotte become a low-carbon city by 2050. The goal is to reduce energy use per square foot by 10% by 2030. In return, the city will celebrate partner successes, offer opportunities to share and learn energy efficiency best practices, and provide benchmarking technical assistance. Contact 311 or 704-336-7600.

Tree Care Matching Grants offers grants of up to \$3,000 are available to neighborhoods citywide for tree care initiatives including canopy assessment, ivy removal, small tree/sapling pruning, and tree focused education and community events. Contact 704-336-3380.

Waste Wizard are solid waste services that has developed a game for Charlotte residents to learn how to dispose or recycle common household items. Contact 311 or 704-336-7600.

EXPERIENCING HOMELESSNESS

A Child's Place, 6800 St Peters Ln, Matthews, NC 28105 * (704) 343-3790 *

<https://www.thompsoncff.org/a-childs-place> * A Child's Place (ACP) is a specialized, intensive case management program for families and children who are homeless or at risk for becoming homeless. Provides school supplies, uniforms, hygiene products. Submit inquiries online or call for more information.

Angel House Maternity, 2000 Newland Rd, Charlotte, NC 28216 * (704) 392-6270 *

<https://www.angelhousematernityhome.org/home0.aspx> * Located in Charlotte, NC, is dedicated to helping displaced pregnant adolescent and adult women in crisis realize their dreams by providing safe housing, education, comprehensive health care, personal growth and counseling. Angel House will provide a humane environment, in order to help enhance the self-image of its clients and to preserve their dignity.

Charlotte Family Housing, 300 Hawthorne Ln, Charlotte, NC 28204 * (704) 335-5488

* <http://www.charlottefamilyhousing.org> * Charlotte Family Housing empowers working families experiencing homelessness to achieve long-term self-sufficiency through shelter.

Charlotte-Mecklenburg Housing Partnership, 7705 King Ridge Drive, Charlotte, NC

28217 * 704-672-1655 * <https://www.pcgloanfund.org/impact/charlotte-mecklenburg-housing-partnership> * The Charlotte-Mecklenburg Housing Partnership (CMHP) needed financing to construct six single-family, affordable housing units in the Druid Hills neighborhood of Charlotte, North Carolina. Partners for the Common Good worked with Community Housing Capital to support CMHP's project that will restrict three of the initial six residences to families at or below 80% of Area Median Income.

CMS McKinney-Vento Program, 980-343-1077 * <https://schoolhouseconnection.org> *

School House Connection works to overcome homelessness, from prenatal to postsecondary, through strategic advocacy and practical assistance in partnership with youth, families, schools, early childhood programs, institutions of higher education, and service providers.

Crittenton of North Carolina, 3350 Holabird Ln, Charlotte, NC 28208 * (704) 372-

4663 * <https://www.florencecrittenton.org/> * Florence Crittenton offers a safe and nurturing place for families to heal, grow and thrive. Our comprehensive array of services includes therapeutic and treatment-based residential care, home visiting, community parenting classes, outpatient treatment services for mental health and substance use disorders for caregivers of all ages and/or their children, and early education and childcare opportunities for children aged 0-5.

My Father's Choice, Inc., 4300 Hovis Rd., Charlotte, NC 282068 * (843) 478-4187 *

<https://www.myfatherschoiceministries.org> * Provides short term transitional housing for former offenders and those recently released from mental health or addiction treatment facilities. Also provides GED, ESL and vocational and employment classes – Interviews,

job searches and resume development.

My Sister's House, 3239 Beatties Ford Road, Charlotte, NC 28216 * (704) 200-2807 * <http://mysistershouseclt.org> * Provides transitional housing for single, homeless women and other resources to health, financial and legal services to assist in becoming self-sufficient.

The Relatives, 119 E. 8th Street, Charlotte, NC 28202 * (704) 344-1111 * <http://www.therelatives.org> * Provides temporary housing for youth aged 7-17 who are homeless. Also, provides counseling and other supportive services.

Roof Above Urban Ministry Men's Shelter, 1210 N. Tryon Street, Charlotte, NC 28206 * (704) 334-3187 * <https://www.roofabove.org> * Provides assistance with lunch, counseling, prescription assistance, mail services, laundry facilities, showers, telephones, bathrooms, and other services 8:30 a.m. to 4:00 p.m. Referrals for Food and other services. Sign up at 8:30 am, 1:30 pm. * Emergency Overnight Men's Shelter- Provides meals, clothing, personal care items, basic needs as well as the following supportive services:

- Medical
- Dental
- Substance Abuse treatment
- Mental Health support
- Veteran's support
- Long Term Housing

Shelter Health Services, 534 Spratt Street, Charlotte, NC 28206 * (704) 334-0000 * www.shelterhealthservices.com * Provides limited primary care for women or children residents of the Salvation Army's Center of Hope Women's Shelter ONLY. Hours: Mon-Fri 9:30 am – 6:00 pm.

YWCA, 3420 Park Road, Charlotte, NC 28209 * (704) 525-5770 * <https://ywcacentralcarolinas.org> * Helps address the parenting and family dynamic issues of homeless families dealing with the stress of job loss, residence and day-to-day survival by providing transitional housing. Strengthens parents' age-appropriate parenting and family life skills through one on-one private coaching, case management, and mental health services.

FAMILY PLANNING

Mecklenburg County Dept. of Social Services

- 301 Billingsley Road, Charlotte, NC 28211
- 3205 Freedom Drive, Charlotte, NC 28208

704-336-3000 * www.ncdhhs.gov/divisions/social-services/mecklenburgcounty-department-social-services * Strengthening families and communities through a safety-net of services, collaborations, and hope. Services offered include:

- Economic Services
- Services for Families
- Services for Children
- Services for Adults

Spanish speaking interpreters and bilingual staff available.

FINANCIAL ASSISTANCE

Crisis Ministry, 500 A Spratt Street, Charlotte, NC 28206 * (704) 371-3001 * <https://www.crisisassistance.org> * Provides financial assistance for utilities and rent payments for those in danger of utility (electric or water) service termination or eviction. Clients should plan on arriving between 8:00 am. and 1:00 pm each day and be prepared to wait.

Goodfellows Club (Virtual Services), 700 Parkwood Avenue, Charlotte, NC 28205 * (704) 333-5040 * <https://www.Goodfellowsclub.org> * Provides limited emergency financial assistance for rent, and utilities. Must submit verification of income, Photo ID and Social Security number. Must have been denied assistance by Crisis Assistance within the last 30 days to apply.

Good Friends Charlotte, 601 S. King St., Ste. F, Box 117, Charlotte, NC 28204 * 704-890-8930 * <https://www.goodfriendscharlotte.org/> * Offers grants that bridge individuals and families from fragility to stability with financial resources to improve lives and inspire hope.

FITNESS

Mecklenburg County Park and Recreation, 5841 Brookshire Blvd, Charlotte, NC 28216 * (980) 314-1000 * <https://parkandrec.mecknc.gov/> * **Park and Recreation.** It provides recreational opportunities, open space, and nature education programs for all ages and abilities.

YMCA of Greater Charlotte, 400 E Morehead St, Charlotte, NC 28202 * (704) 716-6200 * <https://www.ymcacharlotte.org> * The YMCA is a nonprofit organization whose mission is to put Christian principles into practice through programs that build a healthy spirit, mind, and body for all.

FOOD

Catholic Charities, 1123 South Church Street, Charlotte, NC 28203 * 704-370-3262 * <https://www.ccdoc.org> * Food assistance as well as other services. Services available to all Mecklenburg County Residents. New clients will complete the information sheet. Also has Family and mental counseling services available for \$90 session or sliding scale.

It also provides burial assistance and pregnancy support. Call for an appointment. *Photo ID needed. Also, provides additional services for immigrants and refugees, including a translation service.*

Community Outreach Christian Ministry, 1800 Brewton Drive, Charlotte, NC 28206 * (704) 371-3001 * Free meals on Tuesday and Wednesdays only. * Provides Breakfast from 7:00-8:00 a.m. and lunch from 11:00- 12:00 p.m.

Faith Soldiers Word Ministries, 857 Eastway Drive, Charlotte, NC 28205 * (704) 567-2128 * <http://www.faithsoldiers.org> * Schedule an appt online at www.faithsoldiers.org. Photo ID required along with proof of Mecklenburg County residency (utility or telephone bill with current address). Those receiving food stamps are NOT eligible for this pantry. However, they will serve people who have applied for food stamps but have not yet received their cards. **Hours:** Monday & Tuesday: 11:30 a.m. – 2:30 p.m.

Feed My Sheep, 6116 Venedale Road, Charlotte, NC 28212 * (704) 537-5439 * <http://caf777.org/nc/feedmysheep> * Call between Mon-Wed anytime to schedule an appointment on Saturday. Schedules 40 people per week. Please bring Photo ID and proof of income to the first appointment. Clients can receive assistance twice per month. Drive through pantry on Fridays 10:30 – 11:30 a.m.

Food and Nutrition Services (EBT card) – DSS, (704) 336-3000 * <https://www.ncdhhs.gov/divisions/social-services/mecklenburg-county-department-social-services> * Food and Nutrition Services is a federal food assistance program that provides low-income families buy the food they need for a nutritionally adequate diet.

Harbor Baptist Church, 5801 Old Concord Road, Charlotte, NC 28213 * (704) 596-2992 * <https://harborbaptistchurch.org> * Food Assistance by Appointment ONLY. * Only open Fridays, 2-4 pm. Please bring Photo ID, Social Security Card and proof of income. Clients can receive assistance once a month.

The Harvest Center of Charlotte, 415 Airport Drive, Charlotte, NC 28208 * (704) 335-1616 * <http://theharvestcenter.org> * Provide transitional housing for situational homeless individuals and families. Complete application on website.

Harvest Church, 7429 Tuckaseegee Road, Charlotte, NC 28214 * (704) 393-0228 * <https://harvestchurchcharlotte.com> * Food Assistance. Appointment ONLY. Make appointment on Monday beginning at 9:00 a.m. until full. Food distributed on Tuesday from 9:00 – 11:30 a.m.

If My People Mission Center, 511 Lucena Street., Charlotte, NC 28269 * (704) 756-5176 * Call for an appointment on Wednesday from 1:30 pm – 3:30 pm. Must complete an application at the time of service

Matthews Help Center, 119 N. Ames Street, Matthews, NC 28105 * (704) 847-8383 * <https://www.matthewshelpcenter.org> * Matthews HELP Center helps neighbors and surrounding communities survive financial crisis by providing short-term assistance. Apply online for services. Apply online for services. Also provides food assistance, clothing, and transportation, Matthews gives back to school, Holiday support, housing and utility assistance.

Serving the following zip codes areas:

- 28079 - Stallings, Indian Trail
- 28104 - Matthews
- 28105 - Matthews
- 28226 - Charlotte
- 28227 - Mint Hill Area
- 28270 - Charlotte

Ministerio Integral Hispano, 7424 E. WT Harris Blvd., Charlotte, NC 28215 * (704) 531-4000 * <http://charlottereentry.org> * Food Assistance Tuesday 9:00 am – 11:00 pm. Bring photo ID. Clients can receive assistance once every 2 months. Drive through available services. SPANISH.

Mount Olive Presbyterian Church Food Pantry, 5125 Mt. Olive Church Rd., Charlotte NC 28208 * (704) 394-8814 * <https://freefinancialhelp.net/food-banks-food-pantries> * Food Assistance on Tuesdays and Thursdays by APPOINTMENT ONLY. Call for appointment Mon or Tues between 9:00 a.m. – 1:00 p.m. Need photo ID. Clients can receive assistance once every 6 months.

New Outreach Christian Center, 900 Gossett Ave., Charlotte, NC 28208 * (704) 398-1777 * <https://www.newoutreach.org> * Food Assistance as well as a hot meal. Hot meals or groceries are provided on Sunday at 12:00 p.m. after morning worship service. Groceries and clothing bank open only on Sundays after morning worship. Application completed on site.

Nourish Up (Formerly Loaves & Fishes), 9901 Carrier Drive, Charlotte, NC 28216 * (704) 523-4333 * contact@nourishup.org * Provide groceries to our neighbors in need in Mecklenburg County through the largest network of food pantries in North Carolina, grocery home delivery, and delivering healthy meals each weekday through our Meals on Wheels program.

Pineville Church of the Nazarene, 8614 Pineville-Matthews Rd., Pineville, NC 28226 * (704) 542-3618 * <https://pineville.church> * Food Assistance 2nd and 4th Thursday of each month from 8:30 am – 12:00 pm. Offering drive through service.

St. Paul Baptist Church, 1401 Allen Street, Charlotte, NC 28205 * (704) 334-5309 * <https://stpaulbaptist.church> * Provides Emergency Food assistance the second Wednesday

of each month from 8:00 am. – 12:00 pm.

Star Faith Ministries, 3431 Rozzelles Ferry Road, Charlotte, NC 28216 * (704) 249-2485 * Food Assistance, 4:00-5:30 pm 1st & 3rd Friday for those with last names beginning A – M. 2nd & 4th Friday for those with last names beginning N – Z. Please bring in Photo ID.

Silver Mount Baptist Church, 501 West Arrowood Road, Charlotte, NC 28217 * (704) 522-1528 * Provides food assistance Tues 11:00 am. – 1:00 pm. and Wed 9:00 am. – 12:00 pm. Bring in Photo ID, utility or other bill to verify current address or food stamp card for verification. Clients can receive services once per month. Drive through service available.

Salvation Army Center of Hope, 500 Spratt Street, Charlotte, NC * (704) 348-2560 * <https://salvationarmycharlotte.org/greater-charlotte> * Neighborhood Food Pantries, Food Parcels and Fresh Boxes of Produce, Mobile Food Pantries, Assistance with Applying for SNAP, Fight Against Food Insecurity.

Second Harvest Food Bank of Metrolina, 500 Spratt St B, Charlotte, NC 28206 * (704) 376-1785 * <https://www.secondharvestmetrolina.org> * Second Harvest Food Bank of Metrolina is a crucial link between available food and those who need it most. Local and national producers have excess food that may otherwise go to waste for lack of a way to deliver it to those in need.

Thrift United Methodist Church, 8245 Moores Chapel Road, Charlotte, NC 28214 * (704) 392-9807 * <http://www.thriftumc.org/home> * Call Thursday mornings only to schedule an appointment for the food pantry from 9:30 am -1:00 pm. Curbside service available.

WIC: USDA's Special Supplemental Nutrition Program for Women, Infants, and Children * (704) 336-6500 * <https://www.fns.usda.gov/wic> * WIC helps families by providing nutrition education, breastfeeding support, healthy foods, and referrals to healthcare and other community services. WIC serves babies and children up to age 5, pregnant women, and new mothers.

FOSTER CARE

A Child's Place, 6800 St Peters Ln, Matthews, NC 28105 * (704) 343-3790 * <https://www.thompsoncff.org/a-childs-place/> * Specialized, intensive case management program for families and children experiencing homelessness. Our case managers focus on three key priorities: access to community resources, engage in healthy and supportive relationships, and increase self-sufficiency.

Alexander Youth Network, 6220 Thermal Rd, Charlotte, NC 28211 * (704) 366-8712 * <https://www.alexanderyouthnetwork.org/> * Helping children overcome their mental health challenges. We believe an integrated treatment approach to mental health is the best way to address children's needs. The Alexander Model of Care provides mental

health programs and services from least to most intensive to meet children where they are and help them heal.

Carolina Family Connections, 3141 Amity Ct # 200, Charlotte, NC 28215 * (704) 568-9753 * <https://www.carolinafamilyconnections.com/> * Carolina Family Connections is committed to recruiting, training, and supervising family foster care homes providing the best care possible for children who need out-of-home care. Our social work staff are dedicated to children and families and advocate for all possible resources necessary to meet their needs.

Council For Children's Rights, * 601 E 5th St #450, Charlotte, NC 28202 * (704) 372-7961 * <https://www.cfcrights.org/> * The Council for Children's Rights protects and advances the legal rights and development of children through individual representation, community education, and by addressing community-wide issues through systems advocacy, research, and policy work.

Pat's Place Child Advocacy Center, 901 East Blvd, Charlotte, NC 28203 * (704) 335-2760 * <https://www.patsplacecac.org/> * Coordinates the investigation, prosecution and treatment of the most severe cases of child abuse in Mecklenburg County. As the only child advocacy center in Charlotte, Pat's Place serves children from birth through age 18. All services are provided in a nurturing, friendly and safe environment at no cost to a child's family.

FURNITURE

Beds for Kids, 4200 Revolution Park Drive. Charlotte, NC 28217 * (980) 422-1192 * info@bedsforkids.org * <https://bedsforkids.org> * Beds for Kids is a Charlotte, NC, based furniture bank. We are a 501(c)3 organization funded by individuals, churches and corporations. We are dedicated to serving with dignity and powerfully supplementing a family's resources as they rise out of poverty and into self-sufficiency.

Habitat for Humanity Restore, 1133 N. Wendover Road, Charlotte, NC 28211 * (704) 716-7044 * <https://www.cltregionrestore.org> * Non-profit home improvement stores and donation centers. Sell new and gently used furniture, home accessories, building materials and appliances.

LEGAL RESOURCES

Charlotte Center for Legal Advocacy, 1431 Elizabeth Ave., Charlotte, NC 28204 * (704) 971-2621 * <https://charlottelegaladvocacy.org> * Provides free legal services in civil matters (noncriminal matters) to eligible, low-income clients who have problems with their basic needs and live in Mecklenburg County or the surrounding area. Helps in a variety of languages including French, Spanish, Vietnamese and Chinese.

Children’s Defense Fund, <https://www.childrensdefense.org/> * Children’s Defense Fund is the only national, multi-issue advocacy organization working at the intersection of child well-being and racial justice by wielding the moral authority of programmatic proximity and community organizing to inform public policy.

Law Help NC, <https://www.lawhelpnc.org> * Online legal website designed for North Carolinians who want to learn about a legal topic. Provides general topic information, people’s rights and responsibilities and provides links to legal resources for low-income individuals.

Lawyer Referral Service Mecklenburg County Bar, 2850 Zebulon Ave. Charlotte, NC 28208 * (704) 375-8624 / (704) 333-6209 * <https://www.meckbar.org> * The Lawyer Referral Service (LRS) is a public service of the Mecklenburg County Bar. The LRS matches people who need a lawyer and can afford to pay with an experienced attorney licensed to practice law in the state of North Carolina. You will discuss your situation with one of our referral specialists who will help determine the type of attorney you need.

Legal Defense Fund, <https://naacpldf.org> * The Legal Defense Fund (LDF) is America’s premier legal organization fighting for racial justice. Using the power of law, narrative, research, and people, we defend and advance the full dignity and citizenship of Black people in America.

Legal Services of Southern Piedmont (for Elderly), 1431 Elizabeth Ave., Charlotte, NC 28204 * (704) 334-0400 / (877) 529-7562 * <https://charlottelegaladvocacy.org> * Legal Services for the Elderly (LSE) provides a full measure of justice for those in need. LSE empowers residents of Mecklenburg County who are aged 60 and over to make their own plans and decisions governing end of life issues; enables seniors to retain their property and assets unencumbered by debt; protect the elderly from predatory lenders and other financing abuses; and assists seniors in obtaining government sponsored benefits.

Women’s Law, <https://www.womenslaw.org> * Provides legal information and support to victims of domestic violence and sexual assault.

LITERACY

Fill My Cup, PO Box 480301, Charlotte, NC 28269 * (704) 705-9797 * <http://www.fillmycupliteracy.org> * Provides free one-on-one and small group tutoring services by trained volunteers to adults in need of basic life skills such as speaking, reading, writing, and understanding English. Can also provide help with math skills from beginning levels to pre-GED. Tutoring sessions are scheduled at various locations throughout Charlotte.

Charlotte Mecklenburg Library, 310 North Tryon, Charlotte, NC, United States, North Carolina * <https://www.cmlibrary.org> * Charlotte Mecklenburg Library delivers exceptional programs and events in online, virtual, in-person formats to ensure and encourage accessible participation by everyone in our evolving community.

Read Charlotte, 220 N Tryon St, Charlotte, NC 28202 * (704) 666-5693 * <https://www.readcharlotte.org> * Read Charlotte is a community literacy initiative that unites educators, community partners, and families to improve children's reading from birth to third grade. We don't run programs. We are a capacity-building intermediary that supports local partners to apply evidence-based knowledge about effective reading instruction and interventions, high-quality execution, continuous improvement, and data analysis to improve reading outcomes.

Smart Start - Dolly Parton, (704) 943-9496 * dpil@smartstartofmeck.org* <https://www.smartstart.org/dolly-partons-imagination-library/>

MEDICAL/EMERGENCY/MENTAL HEALTH SERVICES

Atrium Health, (800) 821-1535 * <https://atriumhealth.org> * Provides services for Family Practice, Internal Medicine, Infectious Disease, OB/GYN, Orthopedics, Pediatrics, and Surgery. Call for appointments; phone lines open at 8:00 a.m. Patients not qualifying based on income will need to pay \$50 up front and are billed the balance. Spanish speaking interpreters and bilingual staff available.

Bethesda Health Center, 133 Stetson Drive, Charlotte, NC 28262 * (704) 596-5606 * <http://caminocommunitycenter.org> * Provides primary medical care to low-income uninsured clients. \$10 donation requested as co-pay for any services, however clients will not be turned away if unable to pay. SPANISH speaking interpreters and bilingual staff available.

Cardinal Innovations, 457 Lake Concord Road, Concord, NC 282025 * (800) 939-5911 * <https://www.cardinalinnovations.org/> * Emergency Services – Emergency assessment for substance abuse or mental health disorders; also provide referrals, case management and psychiatric services. *Mental Health / Substance Abuse Treatment Outpatient – Provides outpatient treatment* for substance abuse and mental health disorders; also provides referrals, case management and psychiatric services. Fees are based on a sliding scale. Insurance may be billed for services.

Care Coordination for Children (CC4C), 2845 Beatties Ford Road, Charlotte, NC 28216 * (704) 336-5458 * medicaid.ncdhhs.gov/providers/programs-and-services/care-management/care-coordination-children-cc4c * Offers community-based interventions for children. This program targets the highest risk and highest cost children for care management. CC4C services are determined by the beneficiary's needs and plan of care.

Care for High-Risk Pregnancies (CMH Management RP), 2845 Beatties Ford Road, Charlotte, NC * (980) 314-9358 * CMHRR.Referrals@MecklenburgCountyNC.gov <https://medicaid.ncdhhs.gov/care-management/care-management-high-risk-pregnancies-cmhrp> * Primary vehicle for delivering care management to pregnant women who may be at risk for adverse birth outcomes.

Care Ring, 601 E. 5th Street Suite 140, Charlotte, NC 28202 * (704) 375-0172 * <https://www.careringnc.com/> * Low- Cost Clinic (\$50 per visit). Provides primary care for non-emergency needs and chronic disease management (heart disease, high blood pressure, diabetes, etc.). Also, we will complete pre-employment and school physicals for adults and children for \$50. Walkins accepted. Payment required at time of service. M-F 8:00 – 5:00 p.m., close from 12:00 -1:00 p.m. for lunch. * Physicians Reach Out A network of over 1,500 volunteer physicians, dentists and allied health providers who provide free or low-cost medical and dental services for eligible uninsured residents of Mecklenburg County. * Financial screening needed. Call for appointment. Can not have been a patient of any sliding scale or subsidized health clinic within the last 24 months to qualify. * A list of participating providers can be found on the website. Must provide proof of citizenship or legal resident alien status. \$20 application fee. * *Applicants must be at or below 200 % of the Federal Poverty Level Nurse-Family Partnership Intensive home visiting program for first-time, low-income moms.*

Charlotte Community Health Clinic, 8401 Medical Plaza Dr., Ste 300, Charlotte NC 28262 * (704) 316-6561 * <http://charlottecommunityhealthclinic.org/> * Provides health assessment and treatment, laboratory tests, medications (for established patients), vaccinations, and nutritional counseling. Eligibility criteria include residents of Mecklenburg County, some insurance, low income, have no insurance, VA Benefits, Medicare or Medicaid. Must be at or below 200%\$ of federal poverty level. Self-pay and sliding scale program. Pediatric clinic helps non-Medicaid eligible children with income at or below 200% of the Federal Poverty Limit. Provides yearly physicals, immunizations and sports physicals for children aged 0 – 18 years old.

Charlotte Speech and Hearing, 817 E Morehead St #100, Charlotte, NC 28202 (704) 523-8027 * <https://charlottespeechhearing.com/> * Charlotte Speech and Hearing Center is a unique organization that provides high quality services to everyone. Additionally, by choosing our organization as your speech and/or hearing healthcare provider, you are supporting our community initiatives.

Community Care Partners of Greater Mecklenburg, 4701 Hedgemore Dr, Charlotte, NC 28209 * (704) 512-5555 * Community Care Partners of Greater Mecklenburg County is a Medicaid Disease Management program that helps patients navigate the medical system and conducts community education programs.

C.W. Williams Community Health Center, Inc. – Pineville, 5800 Old Pineville Road, Charlotte, NC 28217 * (866) 299-4968 * <https://www.cwwilliams.org/> * Provides Family Practice and Pediatrics Women’s Health Services and Mammography Screenings. Onsite Podiatry Services Homeless Health Care Clinic. Accepts most types of health insurance, Medicare, and Medicaid. It also has a sliding scale program for those without insurance. *Spanish speaking interpreters and bilingual staff available.*

C.W. Williams Community Health Center, Inc. – Wilkinson, 3333 Wilkinson Blvd., Charlotte, NC 28208 * (704) 393-7720 * <https://www.cwwilliams.org/> * Provides Family Practice and Pediatrics Women’s Health Services and Mammography Screenings. Onsite Podiatry Services Homeless Health Care Clinic. Accepts most types of health insurance, Medicare, and Medicaid. It also has a sliding scale program for those without insurance. *Spanish speaking interpreters and bilingual staff available.*

Discover Smart Start Healthy Families Mecklenburg, 1100 Wake Forest Rd., Raleigh, NC 27604 * (919) 821-7999 * info@smartstart.org * <https://www.smartstart.org>
Smart Start Healthy Families Mecklenburg is a home visiting program that provides education on healthy pregnancy, child development, healthy life choices, and links to community resources through services provided by a nurse or social work until a child is at least two years of age.

Easter Seals, 716 Marsh Rd, Charlotte, NC 28209 * (704) 522-9912 * <https://www.easterseals.com/> * Easter seals is leading the way to full equity, inclusion, and access by enriching education, enhancing health, expanding employment, and elevating community.

Heart Bright Cardiac Resource Center, 2101 Cambridge Beltway Dr., Ste C, Charlotte, NC 28273 * (704) 373-3002 * <http://www.heartbright.org/> * Provides free treatment of cardiovascular disease, diabetes, high blood pressure to underinsured or those with no insurance. Also provides resource information for coordination services. *BY APPOINTMENT ONLY. Please call for appointment/phone screening.*

Lake Norman Community Health Clinic, 14230 Hunters Road, Charlotte, NC 28078 (704) 316-6611 * <http://lnchc.org/> * Provides free medical care to low-income persons who have no insurance and are residents of the following zip codes: 28031, 28036, 28216, 28078, 28115, 28117, 28216 and 28269. \$10 donation required. *BY APPOINTMENT ONLY Mon, Tues, Thu, Fri from 8:30 a.m. – 4:00 p.m. Wednesday from 11:30 – 4:00 p.m. SPANISH speaking interpreters and bilingual staff available*

Learning Charms, 1900 Queens Rd., Charlotte, NC 28207 * 980-721-4839 * learningcharms@gmail.com * <https://learningcharms.com> * For children and people that

are for children, such as parents, teachers, occupational therapists, speech therapists, preschools, elementary schools, administrators and homeschool parents.

Matthews Free Medical Clinic, 196 S. Trade Street, Matthews, NC 28105 * (704) 841-8882 * <https://matthewsfmc.org/> * A free medical clinic it provides primary medical care, dental care and limited vision services to low income, uninsured persons aged 6-64 years old of Matthews, NC and the surrounding areas including Mecklenburg and Union Counties. Patients cannot have health insurance and must have income less than 200% of the Federal Poverty Limit. Patients cannot have Medicaid, Medicare, VA Benefits or private insurance. *BY APPOINTMENT ONLY. Call for screening appt.*

Mecklenburg County Health Department, 2845 Beatties Ford Road, Charlotte, NC 28216 * 249 Billingsley Road, Charlotte, NC 28211 * (704) 336-6500 / (704) 336-4700 * <https://www.mecknc.gov/HealthDepartment> * Health Services – Immunizations, Blood pressure and information. Pap smears, breast exams, mammograms. Child health physicals, hearing tests, minor medical treatment. Preventive health care for Medicaid eligible children. Health promotion and disease prevention. HIV antibody testing. HIV Case management. Home health services. Most services offered free or at reduced rates based on eligibility. *SPANISH speaking interpreters and bilingual staff available.*

NC Vocational Rehabilitation, 7140 Forest Point Blvd., Ste B, Charlotte, NC 28217 * 5501 Executive Center Dr., Ste 101, Charlotte, NC * (704) 565-4920 * <https://www.ncdhhs.gov/divisions/dvrs/vr-local-offices> * Provides services and assistance for disabled persons who want to work. Many services are offered at no cost. **Services include:** guidance and counseling, testing and evaluation, rehabilitation engineering evaluations, interpreter services, and employment services.

Novant Health Care Cruiser, (704) 384-3031 * <https://www.novanthealth.org/home/about-us/communityinvolvement/novant-health-community-care-cruiser.aspx> * Provides sick visits, well child checks and immunizations. For ages birth to 17 only. First come, first service-no appointments taken (children triaged with sick children seen first). Hours: Mon- Fri 9:00 a.m. – 3:00 p.m. *SPANISH speaking interpreters and bilingual staff available.*

Primary Health Care of Charlotte, PA, 508 Beatties Ford Road, Charlotte, NC 282167 (704) 347-1172 * Provides care and counseling for uninsured residents of Mecklenburg County. Fees posted at site. Examinations conducted by Nurse Practitioner. Has a life support and mentoring group for survivors of sexual abuse.

Refugee Health, 2845 Beatties Ford Rd., Charlotte, NC * (980) 314-9470 * Health@MeckNC.gov * <https://health.mecknc.gov/clinical-services/refugee-health> Clinic provides communicable disease screening and referrals for follow-up medical care.

Teen Health Connection, 3541 Randolph Road, Charlotte, NC 28216 * (704) 381-8336
* <http://www.teenhealthconnection.org/> * For ages 11-21 only. Provided Primary Healthcare Services such as sick visits, well child physical exams, immunizations, pregnancy tests, STD testing and treatment, HIV testing, medication monitoring. *Also provides Mental Health Services: outpatient therapy, comprehensive clinical assessments, mental health triage services for medical patients, referrals.*

MEDICAL INSURANCE

Mecklenburg County Department of Social Services, 301 Billingsley Rd., Charlotte, NC 28211 * 3205 Freedom Dr., Charlotte, NC 28208 * (704) 336-3000 * <https://charlottenc.gov> * Medicaid is available to low-income persons who are either: over age 65, under age 19, a relative providing care for a child (up to age 18), pregnant, disabled, blind, in or planning to enter a nursing home or rest home. Full Medicaid covers most medical needs. **There is also NC Health Choice:** free or reduced-price comprehensive health care program for children aged 0- 18 whose families make too much to qualify for Medicaid but not enough to afford insurance. Contact: 704-432-3501. *SPANISH speaking interpreters and bilingual staff available.*

MENTORING

Big Brothers Big Sisters of Greater Charlotte, 8514 McAlpine Park Dr # 130, Charlotte, NC 28211 * (704) 910-1301 * <https://bbbscentralcarolinas.org/> * Providing resources and support to children facing adversity in our community.

Charlotte Mecklenburg Police Activities League (PAL), 1330 Spring St, Charlotte, NC 28206 * (704) 336-2105 * <https://www.palcharlotte.org/> * Provide opportunities for the youth of our community to foster their Leadership and Citizenship Skills through Academics, Dedication, Enrichment, and Athletics.

Right Moves for Youth, 2211 Executive St # E, Charlotte, NC 28208 * (704) 377-4425
<https://www.rightmovesforyouth.org/> * Model of educational attainment, social & emotional well-being, career exploration/college readiness, and civic duty/leadership, students grow together and build positive relationships to excel academically, socially and emotionally.

SAFE & HEALTHY NEIGHBORHOODS

Alternatives to Violence works to stop shootings and killings in targeted areas of the city using a public health model to detect and interrupt conflicts, identify and treat individuals at high risk of involvement in violence, and change social norms. Trained violence interrupters and outreach workers engage high-risk individuals, talk to them about the

costs of violence, and assist them in accessing services and support, including employment. It is currently administered by Youth Advocate Programs and The Urban League of Central Carolinas.

Charlotte Department of Transportation (CDOT) is committed to enhancing the driving, bicycling, and walking experiences for residents and visitors. Programs include Neighborhood Traffic Calming, Street Lighting, Pedestrian & Sidewalk Safety and more. Requests may be submitted by calling 311 or by using the Charlotte app.

Charlotte Fire Department, in addition to fire prevention and emergency services, connects with the community through its fire safety and education programs, fire career awareness for youth, and participation in community service events. Contact 704-336-4174.

Charlotte Mecklenburg Police Department (CMPD) takes a problem-solving approach to policing to prevent the next crime and increase community safety. The focus includes outreach through a variety of services and programs for youth and adults including but not limited to Neighborhood Watch, National Night Out, Ride-Along Program, COPS & Barbers, COPS & Kids, Juvenile Diversion Program, Right Moves for Youth, and more. Contact 704-336-2310 for more information.

City of Charlotte Code Enforcement works to improve the appearance of communities and maintain safe standards of living, helping to reduce the risk of declining property values and failing community pride. Contact 704-336-3380.

Mecklenburg County Community Support provides services for military veterans, people experiencing homelessness, people seeking substance abuse treatment, and people needing prevention and intervention for community or domestic violence. Contact 704-432-7233.

Mecklenburg County Department of Social Services provides programs and services for families and adults, including Food and Nutrition, Healthcare Assistance (Medicaid), Community Social Work, Child and Adult Protective Services, Transportation Assistance, and Financial Stabilization Assistance. Contact 704-336-3000.

Safe Charlotte offers up to \$1 million for Charlotte-based, grassroots organizations working to reduce violence. This grant is administered by the United Way of Greater Charlotte.

TAX ASSISTANCE

Volunteer Income Tax Assistance (VITA), 601 East 5th Street Ste. 220, Charlotte NC 28202 * (704) 943-9490 * <https://communitylinknc.org> * The Volunteer Income Tax Assistance (VITA) program offers free tax help to people who generally make \$54,000 or less, persons with disabilities and limited English speaking taxpayers who need assistance in preparing their own tax returns. IRS-certified volunteers provide free basic income tax

return preparation with electronic filing to qualified individuals. Sites are in various churches and libraries throughout the area from February through April.

TRANSPORTATION

American Red Cross, (704) 376-1661 * <https://www.redcross.org/local/north-carolina> * Volunteers provide transportation for medical appointments; they must be able to walk with little or no assistance.

City of Charlotte Special Transportation, 901 N. Davidson Street, Charlotte, NC 28206 * (704) 336-2637 * <https://charlottenc.gov> * City of Charlotte Transportation for those unable to ride a regular city bus. Call for application. Click on paratransit link.

UTILITY SUPPORT

High Energy Usage Assistance Program offers free energy improvements for eligible households, in partnership with Duke Energy, that can help lower energy use and monthly energy bills. Upgrades can include air sealing, HVAC, refrigerator or water heater replacement, free lightbulbs, and more. For questions or to apply, call 877-403-0384.

Low Income Energy Assistance Program (LIEAP) is a federal program administered by Mecklenburg County Department of Social Services (DSS) provides a one-time payment of up to \$500 for home heating needs for low-income households during winter months. Contact DSS at 704-336 3000.

Mecklenburg County Crisis Assistance 500-A Spratt St., Charlotte, NC 28206 * (704) 371-3001 * <https://www.crisisassistance.org/> * Provides financial assistance for utilities and rent payments for those in danger of utility (electric or water) service termination or eviction. Clients should plan on arriving between 8:00 am. and 1:00 pm each day and be prepared to wait. *If homebound call 704-371-3001 and ask for a homebound caseworker.*

Water Extension Connection Assistance helps residential customers lacking direct access to public water and/or sewer access may qualify for connection assistance through one of Charlotte Water's line extension programs. Contact 704-432-2854 or email NewServiceRequests@charlottenc.gov. Income- Restricted Landlords Neighborhood Groups Nonprofits Renters 5

Water & Sewer Leak Bill Adjustments is offered by Charlotte Water in consideration for bill adjustments for residential, commercial, multi-family, and irrigation accounts for leaks that are private responsibility because they occur beyond the meter outlet. Contact 704-336-7600.

VETERAN SERVICES

Center for Military Families and Veterans CPCC, 1114 Elizabeth Ave, Ste 323
Charlotte, NC * (704) 330-6552 / Fax 704-330-6050 * <https://www.cpcc.edu/student-experience/student-support/military-families-and-veterans-services> *

The Center, located in the Terrell Building on the main campus, has developed programs focused on the needs and goals of veterans and their family members. Services and programs include:

- Counseling Services
- Academic Advising and Computer Lab Services
- Career Coaching
- Family Support Services
- Personal and Professional Development Workshops

Family Forum, 3501 E. Independence Blvd., Charlotte, NC 28205 * (704) 817-8832 * <http://familyforumforhomelessvets.org/> * The program provides transitional housing for homeless veteran men ONLY. Services are paid by VA and clients will need to be screened by VA to receive services. Program provides room and board, case management, transportation to medical services, laundry, meals, and meetings to help with any type of addiction recovery.

Mecklenburg County Community Support Services/ Veterans Services, 3205 Freedom Dr. Ste. 2000 BLDG D, Charlotte, NC 28208 * (704) 336-2102 * <https://www.mecknc.gov/CommunitySupportServices> * Serves as an advocate for veterans and their dependents. Assists veterans with applying for benefits with Veterans Administration. Some of the services veterans or their dependents may be eligible for are.

Veterans Affairs Outpatient Clinic, 8601 University East Dr., Charlotte, NC 28213 * (704) 597-3500 * <https://www.va.gov/> * Clinic offers services for veterans who qualify for VA services. Pharmacy available. Call for appointment.



Alliance Center for Education

700 Parkwood Ave., Charlotte, NC 28205
704.375.1417 | ac4ed.org